

Student Appointment Scheduling Guide

Version 8.0

### Welcome to Starfish ®

Starfish provides you with a central location to connect to the people and services that can help you finish what you start – all accessible from the side navigation menu of your Starfish Home page.

To get to Starfish, go to the MyDrake portal and find the Starfish link under Campus Resources.

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<b>8</b> 3	Housing & Meal Plans
	OneDrive
	Parking Tag Registration
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After clicking on the Starfish link on myDrake, one of two things will happen.

- If you have not already accessed an application using Single Sign-On, you will receive a login screen and need to enter your Drake credentials. User name can be either your Drake ID# or your Drake email address.
- 2. If you have already accessed an application using Single Sign-On and entered your Drake credentials, you will be taken directly to Starfish (no credential entry and login required).

# Connect to people and services that can help you

The **My Success Network** and **Courses** channels display the people and services that are available to help you succeed. Here you can find key contact information as well as links to student service web sites and online appointment scheduling.

# **My Success Network**

Select **My Success Network** from the navigation menu to display your personalized network. This channel lists the people and resources that are available to assist you. For each person or service listed,

you will find contact information, supporting websites, and, if online scheduling is enabled, a link to Schedule Appointment.

The Services that are most relevant to you are displayed first. Select Show Other Services at the bottom of the page to see additional services.

≡ Services							
Search services and people		٩					
How can we help?							
Your Connections							
Yasmin Gold Mother of Dragons	Auric Goldfinger     King of the North	•					
Paul Jackson Instructor	- Grant Jordan	•					
Kaily Maze General Advisor	Justin Withers Instructor						
Your Services							
Advising Center	Freshman Seminar Advising	Tutoring and Learning Center					

#### Make an Appointment

 From the My Success Network, click the triangle beside the name of the person you want to schedule an appointment with, and then select Schedule. If the person has not set up online scheduling, the schedule link will not appear and you can instead send an email to find a time to meet.

	Calvin Johe	Schedule
$\bigcirc$	Student Sen	Email
	<b>Clara Kass</b> Department	Call
	<b>Don Maitz</b> Professor	View Profile

2. Select the type of appointment you want to schedule and choose a reason from the list.

	Paul Jackson Instructor					
What do you need help with?						
Teaching						
Discuss grade	S	Review exam or quiz				

3. Adjust the date range as needed to find days and times that work for your schedule, and then select a time from the list.

Vhat	day	and	time	e wo	rks 1	for y	pu?			
05/30	/18		$\rightarrow$	06	5/01/	18	Friday, 06/01			6 available
$\leftarrow$	$\leftarrow$ May 2018 $\rightarrow$		$\rightarrow$	09:00 - 09:15 am My Office	15m	<ul> <li>09:15 - 09:30 am</li> <li>My Office</li> </ul>	15m			
Su	Мо	Tu	We	Th	Fr	Sa				
		1	2	3	4	5	09:30 - 09:45 am	15m	09:45 - 10:00 am	15m
6	7	8	9	10	11	12	My Office		My Office	
13	14	15	16	17	18	19				
20	21	22	23	24	25	26	10:00 - 10:15 am My Office	15m	10:15 - 10:30 am My Office	15m
27	28	29	30	31			My office		My Office	

- Complete your sign up by adjusting any details, such as duration or course, where applicable, and add a description for why you want to meet.
- Click Confirm to finish scheduling the appointment. You will get an email with the

Does this look correct?	
Date and Time Friday, June 01 09:45 – 10:00 am	Reason for Visit Review exam or quiz <u>Change</u>
Change duration Location My Office Knock once and enter	Course Add a course If you want, tell us a little bit about what's going on so we can help
BACK	CONFIRM

appointment details and the appointment will be listed on the Upcoming tab.

### Change an Appointment

On the **Upcoming** tab, you can view scheduled appointments and make changes. Click on an appointment to make changes to it, such as changing the location or duration, when available. You can cancel the appointment by clicking the ellipsis **•••** and selecting **Cancel appointment**.

≡ Dashboard	
🐮 Dashboard	Display hidden items
9:45 am     Appointment       Image: Constraint of the second seco	TOMORROW     Recent Kudos       ★ Grade above 90     ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★ ★
Vasmin Gold	Poor Attendance

## Stay on track

#### Dashboard

Your **Dashboard** also displays upcoming appointments as well as date-based tasks on the left to help you plan your week. The right-hand column of your Dashboard highlights items that require your attention and may include alerts related to your class work, recommended referrals to campus support offices to help you succeed, and Kudos from your instructors.